#### The Available Labor Supply in the

# Flathead County Labor Market

Prepared for Montana West Development 314 Main Street Kalispell, MT 59901







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#### **Executive Summary**

Montana West Development contracted with the Bureau of Business and Economic Research (BBER) at the University of Montana to assess the quantity and quality of available workers in Flathead County. Using a randomized sample of 691 respondents, including both landline and cell phone-only households, the Bureau estimated labor market status, availability, training and other information of relevance to current and future employers. Bureau survey researchers collected the information during the summer and fall of 2008.

This study was made possible with the cooperation and support of the Montana Department of Labor and Industry, which sponsored a statewide survey of labor availability conducted over the same time period by the BBER. Additional survey completions for Flathead County were obtained by the BBER as part of this project, so that statistically robust measures of labor availability and preparation could be prepared.

Our basic finding is that the number of workers currently residing in Flathead County who are potentially available for new employment opportunities is substantially larger than official unemployment statistics would suggest. We estimate that as of summer/fall 2008, there were approximately 19,500 individuals, aged 18 or older, who identified themselves as candidates for new job openings. By contrast, the Montana Department of Labor and Industry reports that for September 2008, the most current month available at press time, the number of unemployed individuals in Flathead County was slightly less than 2,200.

The wide discrepancy between these two estimates stems from the fact that the available labor pool contains substantial numbers of individuals who are currently employed, but willing to change jobs in response to new opportunities.

As shown in Table 1, the available labor force in Flathead County is relatively concentrated in the 18-44 year age group. It is also dominated by those with high school or lower educational attainment. Nonetheless, the estimates show a sizable number of potential workers who are more highly educated, willing to commute a reasonable distance, or are willing to be trained in more specialized fields.

An analysis of responses from Flathead County households reveals that:

- 70 percent of the 19,500 available workers are currently employed full time, with an additional 11 percent involuntarily working on a part-time basis.
- Nearly 4,600 workers, aged 25-44 years, who are currently employed full time are willing to switch jobs.
- One-third of workers in Flathead County work outside their chosen field.
- 44 percent of those who indicated an interest in changing jobs gave higher pay as the reason, with another 13 percent of potential job switchers seeking increased benefits.
- Information/computer technology and health services ranked as the fields for which available workers were
  most interested in receiving training.

#### Methods

The Bureau surveyed residents of Flathead County who were 18 years old or older and had a working landline or cellular telephone. This study population should not be confused with all adult Flathead County residents because it excludes residents who do not have telephones, the institutional population, and those who were absent from Flathead County during the study period.

The survey was administered using Computer-Assisted Telephone Interview (CATI) techniques. The landline sample was selected by random digit dial and within household respondent selection was made using the Kish method. The cellular telephone sample was selected randomly from a list provided by Survey Samples International, Inc. The rate of sampling error for this survey is +/- 4 percent. This means that if the survey were repeated 100 times, in 95 of the replications the estimates found would be within +/- 4 percent of those published here.

The response rate for this survey was 55 percent using the American Association for Public Opinion Research 2006 response rate 3 definition. This response rate is typical of those achieved by high quality surveys around the United States and provides for increased confidence in the data quality.

The data presented in this report are weighted by age and sex using the 2007 U.S. Census Bureau population estimates for Flathead County of persons age 18 and older. Post-stratification weighting of this type is a standard data processing technique that has been shown to improve the accuracy of survey-based estimates.

The remainder of this report provides detailed data on these and other aspects of the availability and preparation of the workforce in Flathead County. We hope this information will prove useful to policy makers, economic developers, current and potential employers, educators, and workers as they make decisions concerning such matters as investment, business expansion, training, and career choice in the years ahead.

Table 1 **Estimated Available Labor Supply** Flathead County, 2008

#### Available Labor Supply = 19,500

GENERAL CHARACTERISTICS					
GENDER	WORKERS	AGE	WORKERS	EDUCATION	WORKERS
Male	10,500	18-24	4,900	Less than High School	1,900
Female	9,000	25-44	8,500	High School graduate	10,700
		45-54	3,800	Some post high school	2,600
		55+	2,300	College graduate	4,300

WAGES AND COMMUTING					
LOWEST WAGE ACCEPTABLE	WORKERS	MAXIMUM COMMUTE	WORKERS		
Minimum wage	1,200	0-10 miles	3,600		
\$6.56-9.99	4,100	11-20 miles	6,500		
\$10.00-11.99	5,000	21-30 miles	6,400		
\$12.00-17.99	4,900	More than 30 miles	3,000		
\$18.00+	4,300				

TRAINII	NG AND IND	US	STRY PREFERENCES
WILLING TO BE TRAINED IN	WORKERS*		WILLING TO WORK FOR
Information computer technology	9,700		Welding or metal plant
Health service fields	8,100		Production manufacturing pla
Trucking and transportation	3,500		Biomanufacturer
Production and manufacturing	5,400		Customer service call center
Biomanufacturing	3,200	]	*Respondents could reply to
Machine trades	6,900		
Construction trades	6,100		
Energy production fields	7,000		

Teaching and education

OIRI PREFERENCES	
WILLING TO WORK FOR A	WORKERS*
Welding or metal plant	6,200
Production manufacturing plant	6,200
Biomanufacturer	4,100
Customer service call center	4,600

to more than one category.

Source: Bureau of Business and Economic Research, The University of Montana, Missoula, MT.

7,100

Figure 1
Available Labor Supply by Age
Flathead County, January-September 2008

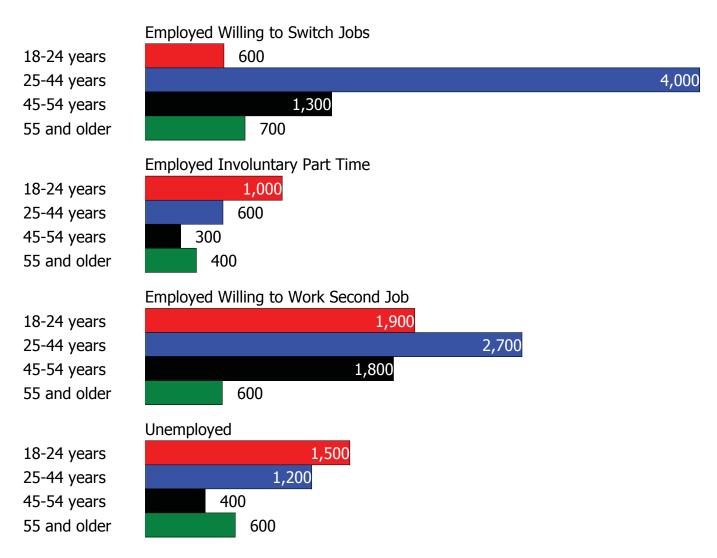


Figure 2 Available Labor Supply by Educational Status Flathead County, January-September 2008

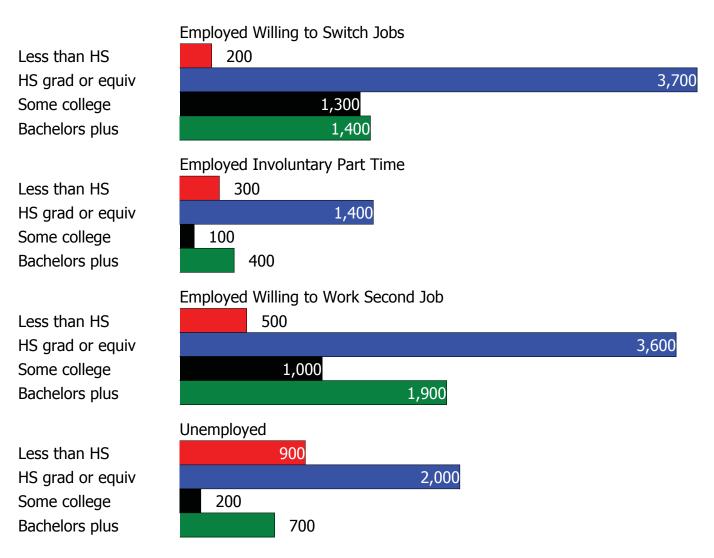


Figure 3
Available Labor Supply by Length of Residence
Flathead County, January-September 2008

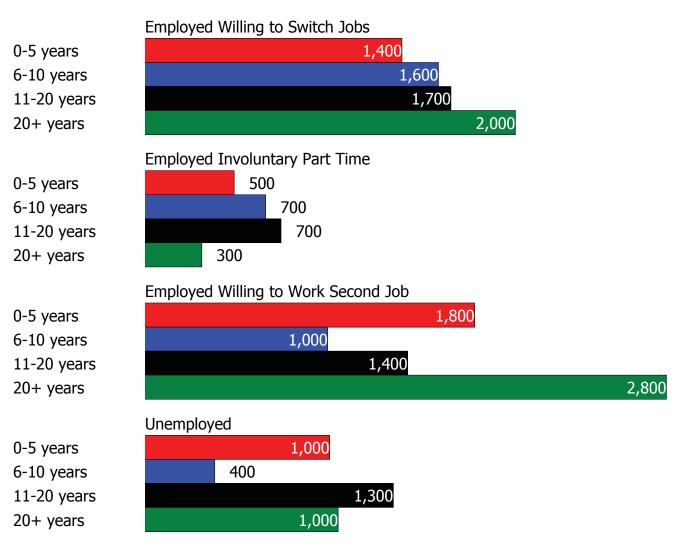


Figure 4 Available Labor Supply by Household Type Flathead County, January-September 2008

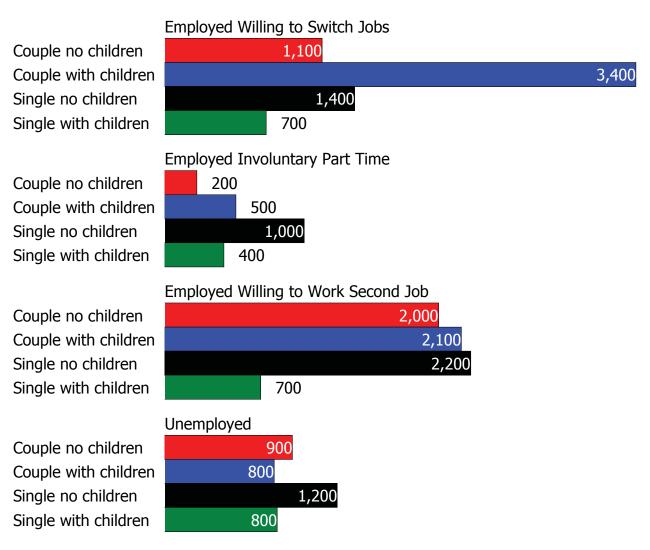
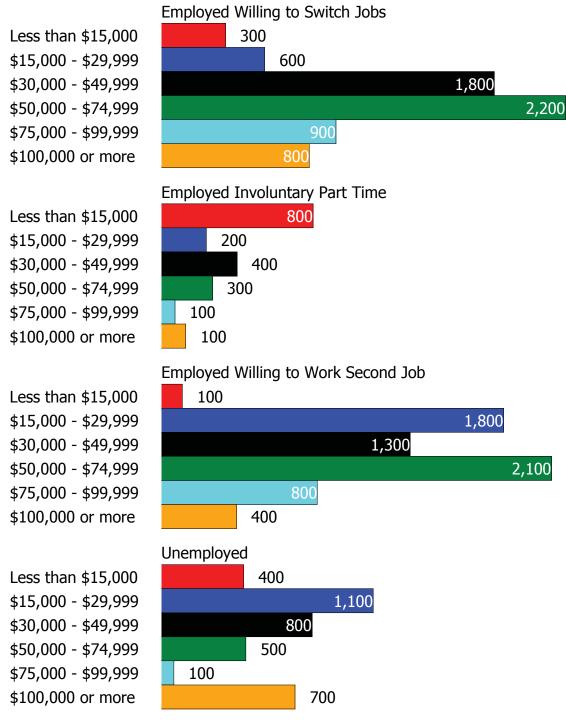


Figure 5
Available Labor Supply by Household Income
Flathead County, January-September 2008



#### Appendix A

Table A1
Labor Force Status
Montana, January – September 2008

Labor Force Status	
Not in labor force	27.6%
Employed	42.9%
Employed-willing to switch	8.4%
Employed-might switch	1.5%
Employed-involuntary part-time	3.3%
Employed -willing to work another job	10.5%
Unemployed	5.7%
Total	66,400

Source: Bureau of Business and Economic Research, The University of Montana. Note: Percentages may not sum to 100 due to

rounding.

Table A2
Age and Education
Percentage of the Available Labor Supply
Montana, January – September 2008

Age	
18-24 years	25.4%
25-44 years	43.3%
45-54 years	19.5%
55 and older	11.7%
Education	
Less than HS	9.7%
HS Grad or GED	54.8%
Some college	13.2%
BA +	22.3%
Total	19,500
Median age, years	36

Source: Bureau of Business and Economic Research, The University of Montana. Note: Percentages may not sum to 100 due to rounding

Table A3 rounding.
Lowest Acceptable Wage and Maximum Commuting Distance
Percentage of the Available Labor Supply
Montana, January – September 2008

Lowest Acceptable Wage	
Minimum wage (\$6.55)	6.3%
\$6.56-\$9.99	21.2%
\$10.00-\$11.99	25.6%
\$12.00-\$17.99	24.9%
\$18.00 and more	22.1%
Total	19,500
Median wage, dollars	\$14.00
Maximum Commuting Distance	
0-10 miles	17.5%
11-20 miles	31.5%
21-30 miles	30.7%
More than 30 miles	20.3%
Total	19,500
Median distance, miles	30

Source: Bureau of Business and Economic Research, The University of Montana. Note: Percentages may not sum to 100 due to rounding.

Table A4
Working Outside Chosen Field
Percentage of the Employed Available Labor Supply
Montana, January – September 2008

Job Outside Chosen Field	
Working outside field because of lack of jobs	12.5%
Outside field for another reason	22.4%
Working in chosen field	65.1%
Total	15,700

Source: Bureau of Business and Economic Research, The University of Montana. Note: Percentages may not sum to 100 due to rounding.

Table A5
Interest in Changing Jobs
Percentage of the Employed Available Labor Supply
Montana, January – September 2008

Even though you currently have a job (OR ARE SELF EMPLOYED), would you be interested in CHANGING jobs?	
Yes	63.3%
Maybe	15.7%
No	21.0%
Total	15,700
Main Reason for Changing Jobs	
An increase in pay	43.8%
An increase in benefits	13.0%
Improvement in working conditions	8.6%
More career advancement opportunities	9.5%
Underutilizing your skills	5.0%
To gain more job status, or prestige	4.7%
Other	15.3%
Total	11,800

Note: Percentages may not sum to 100 due to rounding.

Table A6 Sources for Learning About Job Openings Percentage of the Available Labor Supply Montana, January – September 2008

Word of Mouth (friends, family, etc.)	72.6%
Newspaper advertisements	63.5%
Contact employers directly	59.7%
Internet, web, computer listings	45.1%
The local job service (public employment agency)	30.6%
Job postings at current place of employment	23.3%
A private employment agency	18.1%
Other media sources (radio, television, magazines)	17.4%
Television advertisements	13.9%
Vocational or career counselors	5.9%
A school or university employment center	5.6%
Total	19,500

Source: Bureau of Business and Economic Research, The University of Montana.

Table A7
Willingness to Train in Various Fields
Percentage of the Available Labor Supply
Montana, January – September 2008

Information or Computer Technology	49.5%
Health Services	41.2%
Teaching and Education	36.6%
Energy Production	35.9%
Machine Trades	35.5%
Construction Trades	31.3%
Production and Manufacturing in General	28.1%
Trucking or Transportation	17.8%
Bio Manufacturing	16.2%
Total	19,500

Note: Percentages may not sum to 100 due to rounding.

Table A8
Type of Training Desired
Percentage of the Available Labor Supply
Montana, January – September 2008

What type of training would you be most likely to consider?	
On-the-job-training	42.6%
3 months or less	13.5%
4 months to 18 months	11.0%
19 to 23 months	4.5%
2 to 4 years	15.6%
Over 4 years	5.6%
A formal apprenticeship with a Montana organized labor union or other organization	5.5%
None of these	1.8%
Total	19,500

Source: Bureau of Business and Economic Research, The University of Montana.

Table A9
Skill Training Received in Last 3 Years
Percentage of the Employed Available Labor Supply
Montana, January – September 2008

In the past three years have you received any job skills training?	
Yes	41.1%
No	58.9%
Total	15,700
Technical skills (computer skills, trade skills)	74.1%
Quality improvement (customer service or satisfaction)	71.3%
Safety (health or safety training)	67.2%
Thinking and organizing (problem solving, time management)	63.6%
Interpersonal skills (leadership, career development)	56.2%
Product - sales (marketing, sales training)	28.3%
Basic skills (reading, writing, basic math)	13.4%
Total	6,400

Note: Percentages may not sum to 100 due to rounding.

Table A10
Willingness to Work for a....
Percentage of the Available Labor Supply
Montana, January – September 2008

Welding or metal fabrication firm	
Yes	32.0%
No	68.0%
Production manufacturing firm in general	
Yes	32.1%
No	67.9%
Bio manufacturing firm	
Yes	20.9%
No	79.1%
Customer service/ technical support call center	
Yes	24.0%
No	76.0%
Total	19,500

Source: Bureau of Business and Economic Research, The University of Montana.

# Table A11 Trained for More Than One Occupation and Main Reason Respondent Would Consider Changing Occupations Percentage of the Employed Available Labor Supply Montana, January – September 2008

Are you trained for an occupation other than the one in which you are currently employed?	
Yes	52.5%
No	47.5%
Total	15,700
What factor would be most important to you if you decided to accept a job in your other occupation?	
Job status or prestige	3.4%
Career advancement opportunities	11.4%
Benefits	18.7%
Pay	56.2%
Would not accept a job in another occupation	10.3%
Total	7,600

Source: Bureau of Business and Economic Research, The University of Montana.

Table A12
Importance of Benefit if Changing or Accepting a Different Job
Percentage of the Employed Available Labor Supply
Montana, January – September 2008

Health insurance	
Very important	84.5%
Somewhat important	10.0%
Not important	5.5%
Child care assistance	
Very important	16.7%
Somewhat important	16.7%
Not important	66.6%
Flexible work hours	
Very important	46.8%
Somewhat important	42.2%
Not important	11.0%
Sick leave	
Very important	51.3%
Somewhat important	37.7%
Not important	11.0%
Tuition reimbursement	
Very important	39.8%
Somewhat important	37.3%
Not important	22.9%
Profit sharing	
Very important	36.7%
Somewhat important	42.7%
	<del>                                     </del>

Retirement plan	
Very important	75.1%
Somewhat important	19.8%
Not important	5.1%
Paid vacation	
Very important	75.0%
Somewhat important	17.9%
Not important	7.1%
Paid holidays	
Very important	67.6%
Somewhat important	24.4%
Not important	8.0%
On-the-job-training	
Very important	73.0%
Somewhat important	23.4%
Not important	3.6%
Differential pay (increased pay for shift work)	
Very important	43.7%
Somewhat important	35.8%
Not important	20.5%
Total	15,700

Table A13
Employee Child Care Needs
Percentage of the Employed Available Labor Supply
Montana, January – September 2008

Currently using any child care	
Yes	4.0%
No	96.0%
Total	

Problems with child care	
Yes	69.6%
No	30.4%
Problem finding affordable child care	
Yes	69.6%
No	30.4%
If child care was offered by your employer, how important would that be in your choice to accept or keep a job?	
Very important	36.6%
Somewhat important	15.9%
Not important	47.5%
Median number of children in child care	1

## Appendix B

INTRODUCTION	CURRES3. How many years have you lived in the {city}, {state} area?			
Hello, my name is and I am calling from The University of Montana in Missoula. We are doing a survey on important labor force issues in Montana.  First, though, I need to be sure I have dialed the right	0 LESS THAN ONE 1-90 ENTER NUMBER OF YEARS 91 MORE THAN 90 YEARS 92 ALL MY LIFE 98 DK			
number. Is this 999-9999?	99 REFUSED			
In order to do the survey, I have to follow a specific selection procedure. For this survey only people aged 18 and older are to be interviewed. So of all the people living in your household, including yourself,	We are now going to ask some questions about your current labor force status.  LF1. Are you currently working for wages or a salary, or not?			
how many are 18 years of age and older? ENTER NUMBER				
And how many of these persons are female? ENTER NUMBER	1 YES <i>GO TO LF</i> 3 0 NO (AND SELF EMPLOYED)			
According to the selection procedure, I need to interview Is he/she available? Or is that you?	LF2. When was the last time you worked for wages or a salary?			
IF R NOT AVAILABLE, MAKE APPOINTMENT	1- NEVER 2- LESS THAN 6 MONTHS AGO			
READ THE FOLLOWING CONFIDENTIALITY STATEMENT TO ALL RESPONDENTS	3- 6 MONTHS TO 1 YEAR AGO 4- PAST YEAR TO 2 YEARS AGO 5- MORE THAN 2 YEARS AGO			
Before we start, I want to assure you that this interview is completely confidential and voluntary. If we should come to a question you don't want to answer; just let me know and we'll go on to the next	9- DK OR REFUSED  LF2A. <b>Are you</b> (READ FIRST 6 RESPONSES)			
question. This interview will take about 11 minutes.	<ul><li>1- self employed (GO TO LF3)</li><li>2- a homemaker</li></ul>			
AGE. Only people age 18 and older may participate in this survey. So, for eligibility purposes, how old were you on your last birthday?	3- a student 4- retired, 5- disabled, and unable to work or 6- currently unemployed			
CURRES1. First, what is the name of the city, town, or community you live in now or live closest to?	7- NONE OF THESE / SOMETHING ELSE 9- DK OR REFUSED			
city/town/place	LF2B. What was your last held occupation?			
CURRES2. What is the zip code for your street address where you live?	LF2C. Are you currently looking for a paying job?  1 YES			
zip code	0 NO			
	LF2D. Do you plan to look for work within the next year?			
	1 YES GO TO LF14a 0 NO <i>GO TO</i> INS1			

LF3. What is your current occupation?	LF8a. Some people have to work in a job that is outside their chosen field because of a lack of jobs in			
LF3A. DID THE RESPONDENT DESCRIBE HIS/HER	their chosen field.			
OCCUPATION AS FARMING?	Are you			
1- YES - IS A FARMER <i>GO TO LF4</i> 0- NO - NOT A FARMER <i>GO TO LF5</i>	<ol> <li>Currently working in a job outside your chosen field because of a lack of jobs in the field, or</li> <li>Currently for another reason, or</li> </ol>			
LF4. Do you currently work another job to supplement your farm income?	3. are you working in a job in your chosen field			
1 YES	LF9. Do you work shifts at your current job?			
0 NO GO TO LF5	1 YES – GO TO LF9A 0 NO GO TO LF10			
LF4A. How important is this income source, just mentioned, for you to continue farming? Would you say it is extremely, very important, somewhat or not at all important?	LF9A. What type of shifts do you work? Do you work			
5- EXTREMELY IMPORTANT 4- VERY IMPORTANT 3- SOMEWHAT IMPORTANT 2- NOT VERY IMPORTANT 1- NOT AT ALL IMPORTANT 9- REFUSED	<ul><li>1- days</li><li>2- evenings up to midnight</li><li>3- nights after midnight</li><li>4- weekends, or</li><li>5- rotating shifts</li><li>7- NONE/SOMETHING ELSE</li></ul>			
LF5. How many months/years have you been with your current employer?	LF10. Next, I am going to ask you about getting to and from your job. When you commute, do you think in terms of miles, or time spent traveling?			
MONTHS YEARS	1- MILES GO TO LF10A 2- MINUTES GO TO LF10B 9- REFUSED GO TO LF11			
LF6. In an average week, how many hours do you usually work?	LF10A. Including the distance in town, how many miles do you spend traveling (one way) from your			
ENTER NUMBER 1-999	home to your job?			
LF7. Would you prefer full time work (more than 30 hours a week)?	MILES GOTO LF11			
1 YES 0 NO	LF10B. How many minutes to you spend traveling (one way) to your job?			
LF8. Is your current job year-round or seasonal?	MINUTES			
1- YEAR-ROUND 2- SEASONAL	LF11. In your current job are you paid hourly or a salary, or something else?			
3- TEMPORARY	1 HOURLY GO TO LF11A 2 SALARY GO TO LF11B 3 COMMISION GO TO LF11B 4 CONTRACT/LUMP SUM GO TO LF11B 5 OTHER GO TO LF11B			

#### LF11A. What is the approximate hourly wage you receive? \$\_\_\_\_\_ GO TO LF11C LF11B. What is your salary before taxes? CHECK: WEEKLY, MONTHLY, OR YEARLY LF11C. How often are you paid from your current job? 1. weekly 2. bimonthly (twice a month/every two weeks) 3. monthly (once a month) 4. quarterly (four times a year) 5. semi-annually (twice a year) 6. annually (once a year) GO TO LF11D 7. OTHER 9 DK OR REFUSED LF11D. Other pay schedule LF12. Even though you currently have a job (OR ARE SELF EMPLOYED), would you be interested in ...CHANGING JOBS? 1 YES 2 MAYBE

# LF12A. What would be the MAIN FACTOR influencing your decision, to change jobs? Would you say it would be (ROTATED):

**GO TO LF13** 

1- an increase in pay

NO

- 2- an increase in benefits (specify)
- 3- improvement in working conditions -

#### GO TO LF12B

0

- 4- more career advancement opportunities
- 5- because you feel you are underutilizing your skills
- 6- to gain more job status, or prestige
- 7 OTHER (SPECIFY)
- 9- DK OR REFUSED

# LF12B. If you decided to change jobs, what type of working conditions improvements would you be looking for?

# LF13. Would you be interested in working another job, in addition to the job you have right now?

1- YES GO TO LF14a
0- NO GO TO INS1
2- MAYBE GO TO LF14a
9 DK OR REFUSED GO TO INS1

#### **CHECKPOINT**

# IF LF12 OR LF13 NE 1 OR 2 GO TO CHILDCARE1 LF14. Next, how do you usually learn about job openings? Do you see/use... (YES/NO TO EACH ONE)

LF14a. vocational or career counselors

LF14B. the local job service (public employment agency)

LF14C. a private employment agency

LF14D. job postings at current place of employment

LF14E. a school or university employment center

LF14F. newspaper advertisements

LF14G. television advertisements

LF14H. word of mouth (friends, family, etc)

LF14I. (DELETE SEE/USE) contact employers directly

LF14J. internet, web, computer listings SPECIFY

LF14K. I- other media sources (radio, tv, magazines, etc) SPECIFY

LF14L. I- other SPECIFY

## IF LF14J = YES. How do you usually learn about job openings on the internet? DON'T READ RESPONSES

- 1. Dice.com
- 2. Monster.com
- 3. Southwestwanted.com
- 4. MT Job Service Job Central
- 5. Any other State of MT website
- 5. Private employment agency website
- 6. Newspaper website
- 7. Careerbuilder.com
- 8. Yahoo.com
- 9. Google.com
- 10. Specific business website
- 11. Other (specify)

LF15. If you could choose, how many TOTAL hours per week would you like to work?	LF20a. Would you be willing to be educated or trained in INFORMATION COMPUTER TECHNOLOGY?  Example: Computer programming, technical support and
HOURS	related skills
LF16. How interested would you be if an employer were to offer flexible work shifts, where hours were arranged around your schedule?	1 YES 0 NO
arranged around your schedule:	LF20b. Would you be willing to be educated or trained
5 EXTREMELY INTERESTED 4 VERY INTERESTED 3 SOMEWHAT INTERESTED	in the HEALTH SERVICE FIELDS? Example: Hospital based occupations.
2 NOT VERY INTERESTED 1 NOT AT ALL INTERESTED 9 DK OR REFUSED GO TO LF17	1 YES 0 NO
LF16A. How many hours per week would you want to work in this flexible position?	LF20c. Would you be willing to be educated or trained in the TRUCKING OR TRANSPORTATION FIELDS? Ex: Driving or dispatching occupations
HOURS	1 YES 0 NO
LF17. In general, would you be most interested in year-round or seasonal work?	LF20d. Would you be willing to be educated or trained in the PRODUCTION AND MANUFACTURING FIELDS?
1- YEAR-ROUND	
2- SEASONAL	1 YES GO TO LF20d1
3- NEITHER	0 NO GO TO LF20e
4- BOTH	1 F20 14 14 14 14 14 14 14 14 14 14 14 14 14
5- NOT AT ALL INTERESTED 9-DON'T KNOW OR REFUSED	LF20d1. Would you be willing to be educated or trained in making products that are made of any type of plant or animal-based material?
LF18. If you could choose your own work timetable,	·
which would you prefer? (CHECK ONLY ONE ANSWER)	1 YES 0 NO
<ul><li>1- days</li><li>2- evenings up to midnight</li><li>3- nights after midnight</li></ul>	LF20e. Would you be willing to be educated or trained in the MACHINE TRADES? (ex. mechanic, welder, etc)
4- weekends	1 YES
5- rotating shifts, or 6- flexible shifts	0 NO
7- (DO NOT READ) NONE OF THESE 8- (DO NOT READ) DK OR REFUSED	LF20f. Would you be willing to be educated or trained in the CONSTRUCTION TRADES? (ex. Carpentry, electrician, plumber, bricklayer, etc.)
LF19. In general, would you be willing to work	4
different shifts in order to obtain better PAY?	1 YES
1 YES 0 NO	0 NO

Next, We would like to know if you would be willing to be educated or trained in a number of occupational

areas.

LF20g. Would you be willing to be educated or trained in the Energy Production FIELDS? (ex. Oil well drilling,

coal mining, coal to gas liquefaction.)

YES

NO

1

0

LF20h. Would you be willing to be educated or trained in the Teaching and Education FIELDS? (ex. Elementary or secondary school teaching)			LF24b. If LF organizatio		2: <b>Is th</b>	at a 2-year or 4-yea	ır		
			,		2-ye	ear and un	der	1	
	1	YES			•	e than 2-y		2	
	0	NO			DK	·		8	
LF21. What type of training would you be MOST LIKELY to consider? Would it be					_		of types of busine be willing to work fo		
	2. 3 mo	nths or	less of	training					
	3. 3 mo	nths to	18 mor	nths	LF25a. <b>Wοι</b>				
	4. 19 to	23 mo	nths of	training	A WELDING	OR MET	AL FAB	RICATION COMPA	NY?
	5. 2 to 4								
	6. over	4 years	of trair	ning (ex. Masters, doctorate,	1	YES			
etc)					0	NO			
				ship with a Montana					
organiz				organization				to work for	
	1. on-th	•	_		(OR How al	,			
	8. UNS				MANUFACT	TURING C	OMPAN	IY	
	9. (DO	NOTR	EAD) R	EFUSED	4	\/F0	00 T	0.1.5050	
	41	-4 4l-u-		have very manative diam.	1	YES		O LF25C	
	•		e years	have you received any	0	NO	GOT	O LF25D	
JOD SKI	lls traini	ing?			LESSO Who	t about a	aamnai	ny that makes ared	uete
1- YES						ny that makes prod animal-based mate			
	0 NO		)   F2/		out of ANT	TIFLOIF	nant Oi	allillai-baseu illaie	ilal:
	0 110	00 10	) LI 24		1	YES			
LF23 I	Did vou	receive	ioh sk	ills training in	0	NO			
LI 20. I	Jia you	. 000. 10	, ,00 01	o daning in iii	0	110			
	1	YES						to work for a	
	0	NO						TOMER SERVICE /	
					TECHNICA	L SUPPOF	RT CAL	L CENTER	
				ng, basic math)					
				g, sales training)	1	YES			
			•	rship, career dev)	0	NO			
		and orga	anizing (p	oroblem solving, time	. 500 16				
manage	-							ninimum wage rate	
LF23e. quality improvement (customer service or satisfaction) LF23f. technical skills (computer skills, trade skills)					what is the lowest H	OURLY			
			-	•	wage you w	vouid acce	ept for v	work?	
LFZ39.	safety (he	eaiiii Of	salety (f	allilig)	<b>c</b>				
LF24a	If I F22 -	- 1 the	n· What	kind of organization or	Φ	·			
				the training?	E27 What	ic the me	vimum	distance one way	in
progra	iii bi ovi	a <del>c</del> a yo	G WILII	ine training :				distance, one way ing to commute fro	
	Public		1	GO TO LF25b				wages you have ju	-
								agoo , oa mato je	

listed?

\_\_ \_ MILES

Private

On the job training

DK

Organized labor apprenticeship 3

Other (specify) 5

2

8

GO TO LF25b

LF28A. Are you trained for an occupation other than the one in which you are currently employed?

1 YES 0 NO

LF28B. Are you trained for an occupation other than the one in which you are currently seeking employment?

1 YES 0 NO

LF28C. What is the occupation you are trained for?

LF29. What factor would be most important to you if you decided to accept a job in that field you just mentioned?

Would you say it would be . . .

- 1. pay
- 2. benefits (specify)
- 3. career advancement opportunities
- 4. job status, or prestige
- 5. WOULD CHOOSE NOT TO ACCEPT

JOB IN THIS OCCUPATION

- 8. DK
- 9. REFUSED

Next, I am going to read a list of job benefits. Do you consider each of these job benefits very important, somewhat important, or not important, if you were to CHANGE JOBS/TAKE A JOB?

- 3...VERY IMPORTANT
- 2...SOMEWHAT IMPORTANT
- 1...NOT IMPORTANT

BENE1. health insurance

BENE2. child care assistance

BENE3. flexible work hours

BENE4. sick leave

BENE5. tuition reimbursement

BENE6. profit sharing

BENE7. retirement plan

BENE8. paid vacation

BENE9. paid holidays

BENE10. on-the-job-training

BENE11. differential pay (increased pay for shift work)

CHILD1. Are you currently using any child care service?

1 YES

0 NO - SKIP TO INS1

CHILD2. How many children in your household are in child care?

NUMBER IN CHILD CARE

CHILD3. Next, we would like to ask if you have had any problems or issues with child care services.

First, have you had a problem finding child care during the time of day that you need services?

1 YES

0 NO

CHILD4. Next, have you had a problem finding quality child care services that you can afford?

1 YES

0 NO

CHILD5. If child care assistance was offered by an employer, how important would this be in your decision to seek employment or change jobs? Would you say . . .

- 1- very important
- 2- somewhat important
- 3- not important

## Now we have some questions just for classification purposes...

# EDUC1. What is the highest grade or year of regular school you have ever attended?

01	Grade School
02	Grade School
03	Grade School
04	Grade School
05	Grade School
06	Grade School
07	Grade School
80	Grade School
09	High School
10	High School
11	High School
12	High School
13	College
14	College
15	College
16	College
17	College
18	College
19	College
20	College (20 or more)
98	DK GO TO EDUC2
99	Refused GO TO EDUC2

## EDUC1A. Did you finish that grade (year) and get credit for it?

- Now attending this grade (year)
   Finished this grade (year)
   Did not finish this grade (year)
   DK
   Refused
- EDUC2. Did you receive a high school diploma or pass a high school equivalency test?

ENTER THE APPROPRIATE RESPONSE CODE.

Yes
 No
 DK
 Refused

10

- EDUC. What degree or degrees did you receive? CODE HIGHEST DEGREE RECEIVED.
  - 1 Less than high school
  - 2 High school diploma or equivalency
  - 3 Associate, two-year, junior college
  - 4 Bachelor's degree
  - 5 Master's degree
  - 6 Doctorate
  - 7 Professional (MD, JD, DDS, etc.)

8

DK

#### RACE1. Are you Spanish/ Hispanic/ Latino?

1 YES 0 NO

RACE2. What is your race? Mark one or more races (X).

A American Indian or Alaska Native

B African Am., Black, or Negro

C White

D Asian or Pacific Islander

E Some other race

## INCOME. Was your TOTAL HOUSEHOLD INCOME for 2007?

- 1 . . . 100 thousand dollars or more?
- 2... Between 75 and 100 thousand dollars, or
- 3...Between 50 and 75 thousand
- 4... Between 40 and 50 thousand
- 5...Between 30 and 40 thousand
- 6...Between 25 and 30 thousand
- 7...Between 20 and 25 thousand
- 8...Between 15 and 20 thousand
- 9...Between 10 and 15 thousand
- 10 . . . Less than 10,000 dollars

98 DO NOT KNOW

99 REFUSED

## NUMEARNERS. How many persons, including yourself, contribute to the household income?

1 TO 6 RECORD RESPONSE

- 7 OR MORE
- 8 DO NOT KNOW
- 9 NO RESPONSE; REFUSED

# THOSE ARE ALL THE QUESTIONS THAT I HAVE FOR YOU. THANK YOU VERY MUCH FOR YOUR HELP AND HAVE A GOOD DAY/EVENING -- THANKS AGAIN.

AFTER YOU HANG UP, PLEASE ENTER THE RESPONDENT'S GENDER:

- 1- MALE
- 2- FEMALE